

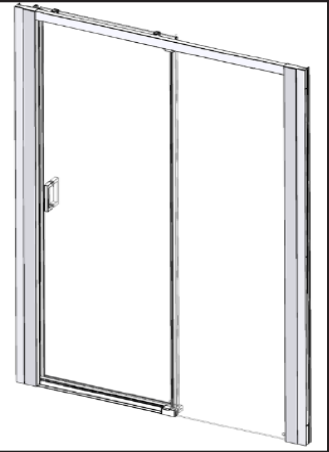
# Low Entry Sliding Door Instruction Manual

## H4LE



PO Box 125, Whitworth Avenue,  
Aycliffe Business Park,  
Co Durham DL5 6WX

To obtain a copy of the Declaration of Performance for this product, please go to: [www.ce-dop.com](http://www.ce-dop.com), contact us on +44 (0) 1325 328034, or write to us at the above address, quoting the product reference number where possible.



### IMPORTANT INFORMATION

Be aware toughened glass can shatter if not handled correctly. It should not be subjected to any sharp impact and it is essential to protect the glass by resting it on a soft protective surface during installation such as cardboard or carpeting. It is recommended to wear PPE at all times during installation.

# UK CA



#### PRE-INSTALLATION CHECKS

1. Check you have the correct product. Please look at the labels on the side of the product packaging.
2. Check all the product components are in the box and the fixing kits.
3. Unpack your product and handle it with care.
4. Please check the product for defects or damage, once the installation has commenced we cannot accept responsibility for any defects or damage.
5. Please take time to read these instructions prior to installing your product.
6. Before you commence any drilling check there are no hidden electrical cables and/or water pipes.
7. No attempt should be made to re-work the toughened safety glass.
8. The installation of the product should be performed by two persons.
9. It is strongly recommended that the walls the product is going to be installed on are vertical.
10. It is strongly recommended the product is fitted on a tiled surface or similar waterproof surface.
11. It is strongly recommended the walls are tiled and grouted before the product is installed.
12. If the walls and/or the tray are not level you will not achieve maximum adjustment of the product.
13. Pictures used are for illustration purposes only, product designs may alter slightly as a result of continuing product development.
14. We do not stipulate where the European Standard Kite Mark should be positioned on the glass when being factory assembled.
15. Please note that some natural misting may occur when you remove this product from its packaging, due to the addition of the glass protection pre-coating. If this does occur this can easily be removed with a soft, dry cloth.

#### Fixing Kit Components (Supplied)

Description	Quantity
2.5mm Drill Bit	1
Wall Plugs	6
40mm Screws	6
9mm Screws	6
Screw Bases	12
Screw Covers	12
13mm Frame Fixing Screws	8
Universal Caps	2
2.5mm Allen Key	1
3mm Allen Key	1
Branding Badge (if applicable)	1

#### Equipment Check List: Not Supplied

Description
Mains or Battery Drill
6mm Masonry Drill Bit
Spirit Level
Pozi Screwdriver
Sealant Gun / Bathroom Sealant
Tape measure
Pencil
4.5mm Drill Bit

#### Component Check List: Supplied

Description	Quantity
Wall Profiles	2
Door Magnet Profile	1
Top Horizontal Rail Assembly	1
Panel to Rail Seal	1
Bearing Assemblies	2
Door Assembly	1
Door Handle Assembly	1
Panel Assembly	1
Bottom Guide	1
Glass Clamp	1
Door and Flipper Seals	1 of each
Door Magnet and Frame Magnet	1 of each

### CONSUMER GUARANTEE

Please make sure the purchaser/end user completes and returns the guarantee card which is enclosed with this product. Failure to validate the Guarantee will mean only the 1 Year Statutory Guarantee will apply.

Ref: V8TLE - Rev 4 SEPT 2019  
H4LE - REV 4 OCT 2021

## Step 1 - Preparation

NOTE: The Sliding Door is designed to fit into an alcove between two tiled walls (as shown below) or with a return panel.

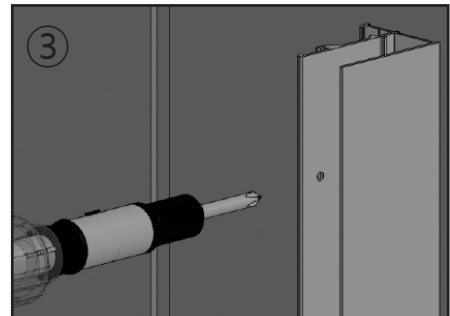
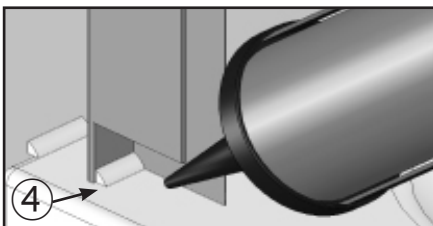
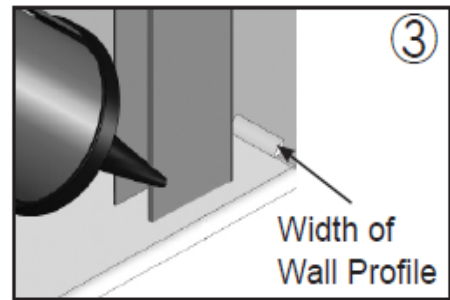
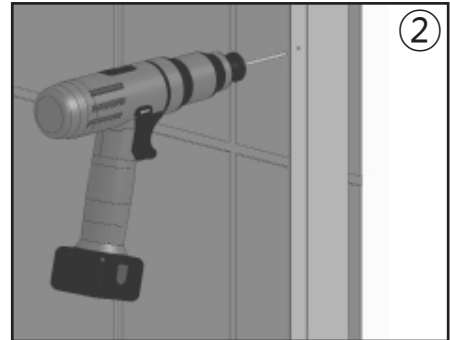
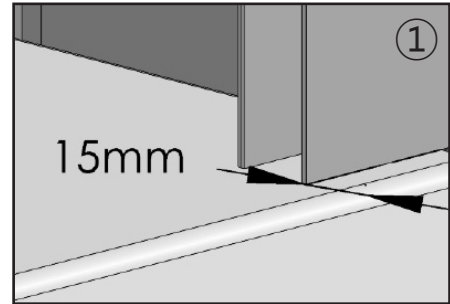
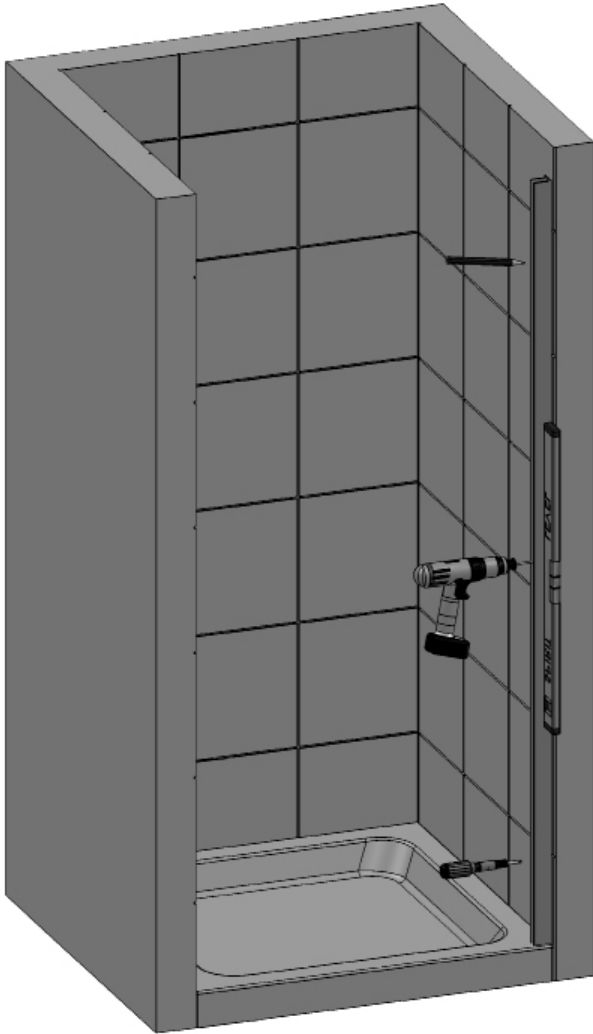


Product Code	Minimum Alcove Size	Maximum Alcove Size
V8TLE10	940mm	990mm
V8TLE11	1040mm	1090mm
V8TLE12	1140mm	1190mm
V8TLE14	1340mm	1390mm
V8TLE15	1440mm	1490mm
V8TLE17	1640mm	1690mm

- Ensure the tray is completely level and check for any movement by standing in it - correct as necessary.
  - Please ensure that the tray is installed as per the manufacturers instructions.**
- Seal the tray fully along the tiled walls prior to installation with a bathroom sealant (not supplied).
  - Prior to fitting the enclosure and when the sealant has fully cured, spray the shower handset over the joints and check for any leaks.**
- IMPORTANT:** Prior to installing/attempting to fit the Sliding Door into an alcove measure the opening at the top, middle and bottom after all tiling and grouting has been done. Check this against the dimensions given in the table shown above to see if your alcove meets the criteria.
  - Check the plumbing for leaks.**
  - Do not plasterboard over the tray.**
  - Do not grout the tiles when the enclosure has been fitted as the grout may discolour the aluminium.**

## Step 2 - Fitting 1st Wall Profile (Panel Side)

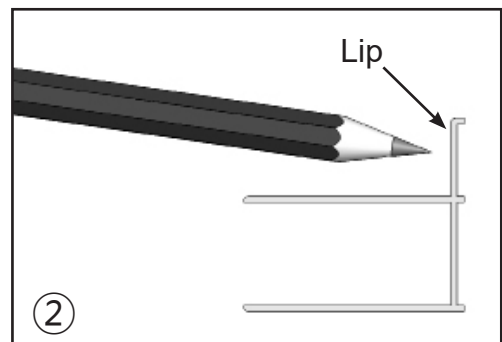
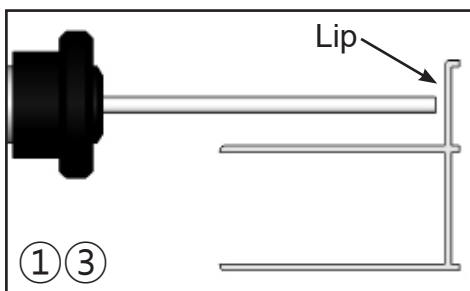
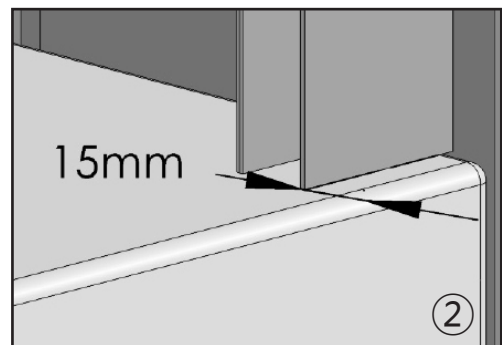
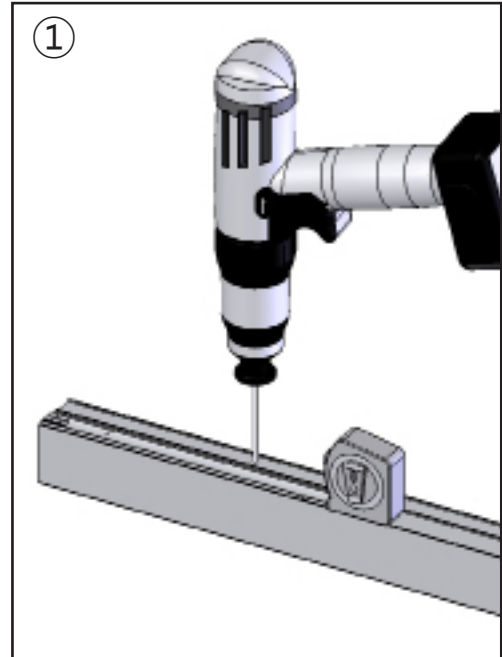
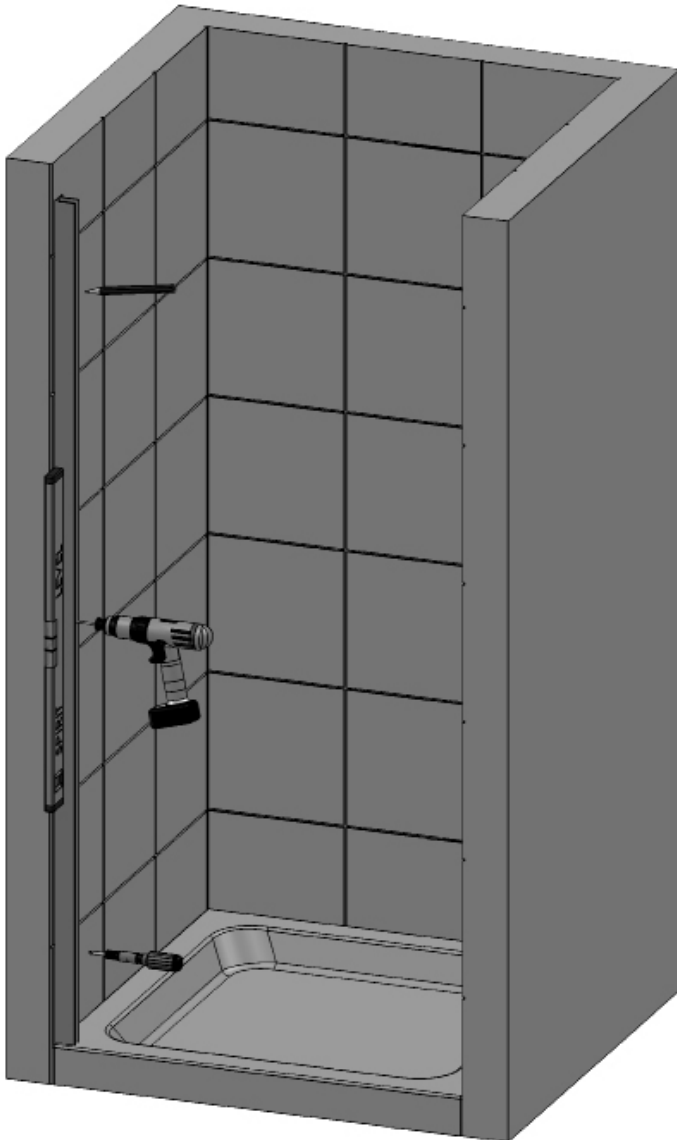
Note: If this product isn't being fitted in an Alcove but with a return panel then both wall profiles can be fitted now following the procedures below.



1. Position the wall profile at the side where the panel is to go. Set it in 15mm from the outside of the tray. The lip section of the wall profile must face inward towards the shower. Make sure the wall profile is completely vertical using a spirit level and mark the wall through the slots with a pencil.
2. Drill the wall with a 6mm Masonry Drill Bit (not supplied) where the Wall Profile is to be positioned. Fit the Wall Plugs supplied (if going in to a brick or block wall). If going into a plasterboard wall you will need to purchase appropriate wall fixings. Wipe clear all debris from the Tray before referring to the next stage.
3. Where the Wall Profile is to be positioned on the Tray, place a bead of Bathroom Sealant (not supplied) the width of the Wall Profile along the tiled wall. Screw the Wall Profile to the wall with 40mm Screws (supplied). Do not over tighten the screws into the Wall Profiles as this will misshape the Wall Profile. Ensure the Wall Profile stays completely vertical throughout this procedure using a Spirit Level.
  - **Failure to carry out this procedure correctly can result in serious water damage and is not covered by the Guarantee.**
  - **No sealant should be present between the Wall Profiles and the tiled walls vertically prior to screw fixing.**
4. Seal the gap on the inside between the Tray and Wall Profile with a Bathroom Sealant (not supplied).
  - **Failure to carry out this procedure correctly can result in serious water damage and is not covered by the Guarantee.**

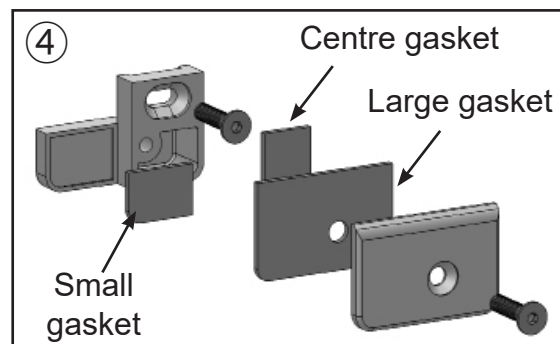
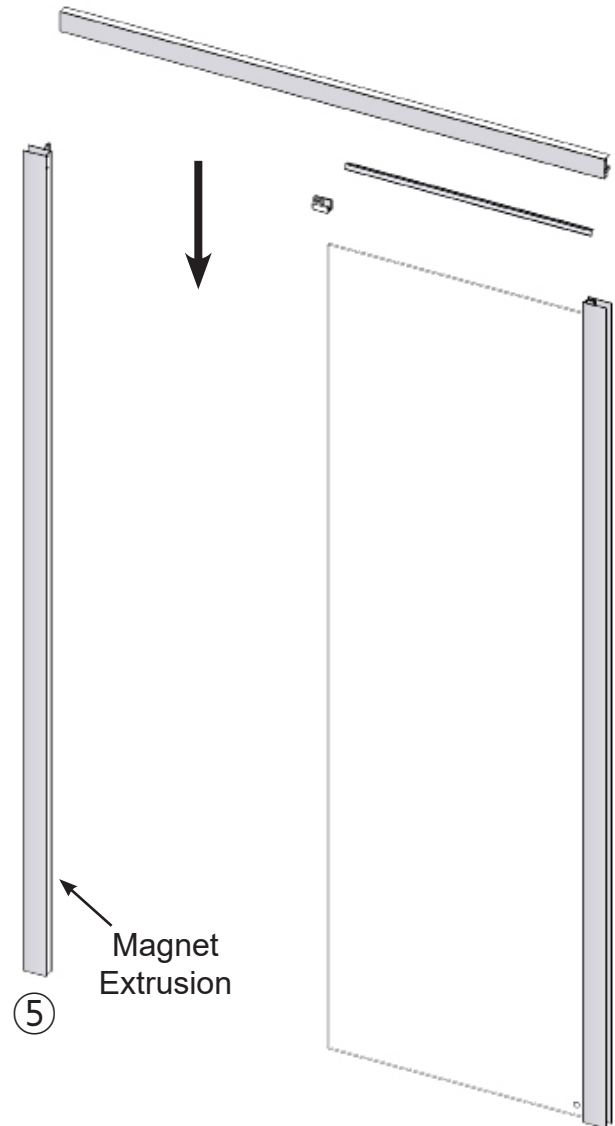
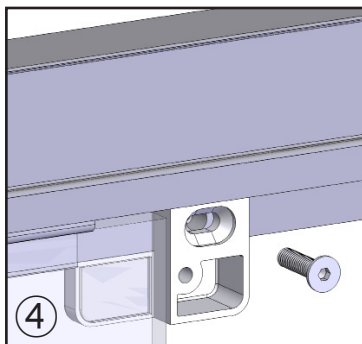
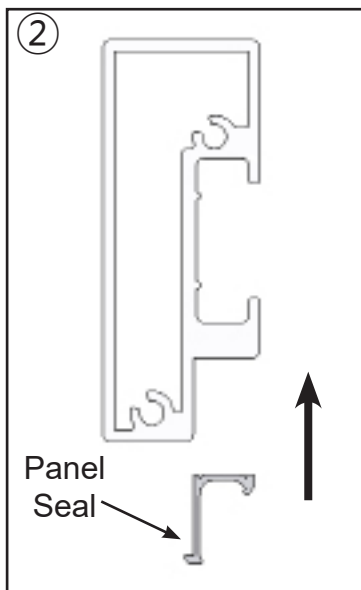
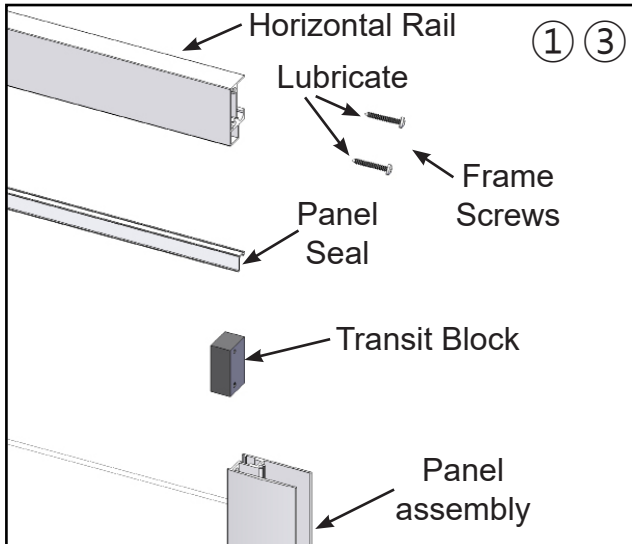
### Step 3 - Preparing the 2nd Wall Profile (Alcove)

NOTE: This Wall Profile is to be fitted to the side of the alcove where the door opening is to be.



1. Take the remaining wall profile and drill three 4.5mm holes into the lip, approximately 100mm from each end and the last one positioned in the centre.
  - **Drill the holes through the face that goes to the wall - deburr all holes.**
2. Place the wall profile 15mm in from the outside of the tray so that it matches the 1st wall profile, the lip section of the wall profile must face inward towards the shower. Make sure the wall profile is completely vertical using a spirit level and mark the wall through the slots with a pencil.
3. Drill the wall with a 6mm Masonry Drill Bit (not supplied) where the Wall Profile is to be positioned. Fit the Wall Plugs supplied (if going in to a brick or block wall). If going into a plasterboard wall you will need to purchase appropriate wall fixings.
  - **IMPORTANT: Do not fit the wall profile at this stage, it will be fitted to the wall later in the installation.**

## Step 4 - Assembling the Frame

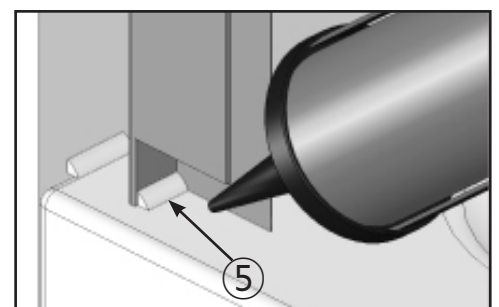
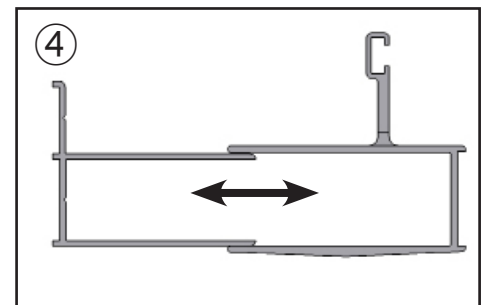
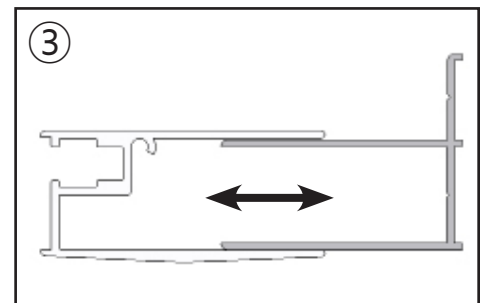
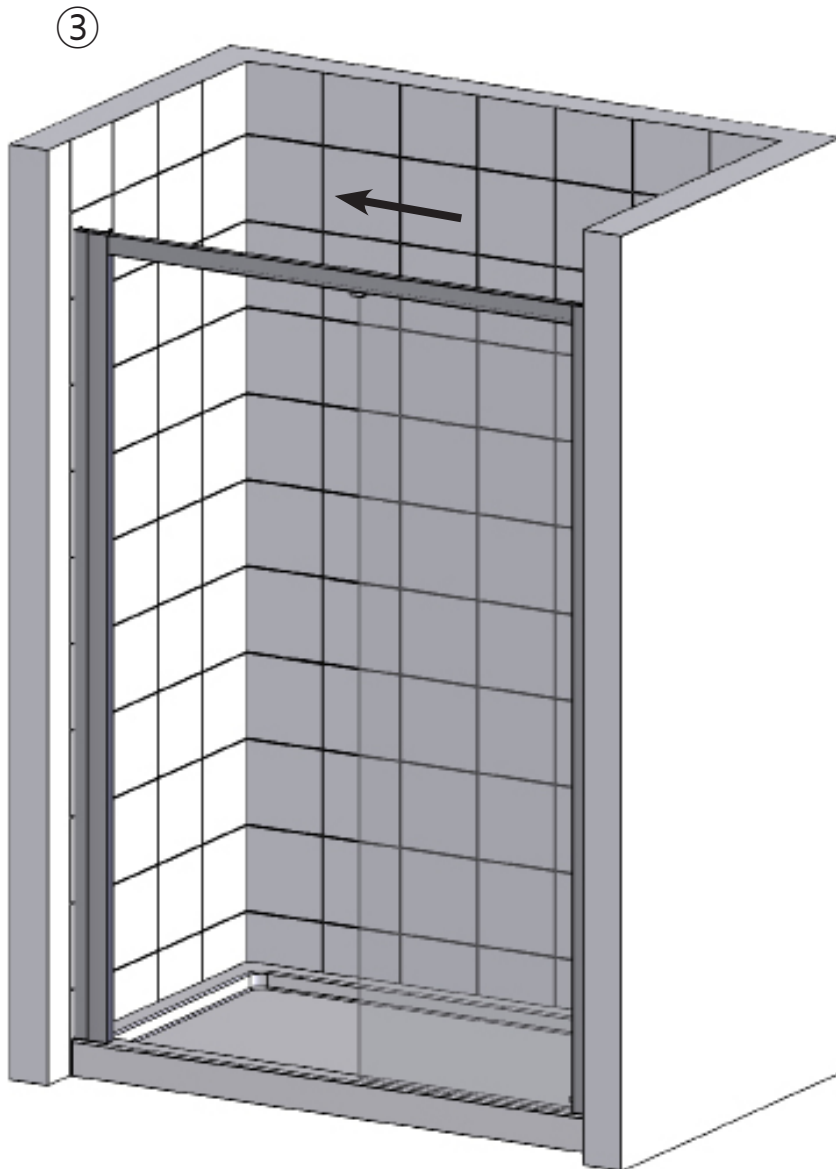


1. Prior to assembling the frame remove the Transit Block from the Panel assembly and discard.
2. Place the "L" shaped Panel Seal between the glass and Horizontal Rail making sure that it butts up fully to the Panel Assembly Vertical.
  - **NOTE: There is a long side and short side to the seal, make sure you fit the seal the correct way.**
3. With the Panel Seal in position between the glass and Horizontal Rail screw fix the frame together using the screws provided.
  - **IMPORTANT: Please use a lubricant and a hand screwdriver to NOT over stress the screws.**
4. Dismantle the glass clamp assembly and position the outer part and small gasket between the glass and rail and secure using the screw provided. Place the centre gasket to the side of the glass and onto the glass clamp then place the large gasket onto the glass then fit the backplate and secure.
5. Fasten the Vertical Magnet extrusion to the other end of the Horizontal Rail and ensure the slot that takes the magnet is to the inside.
  - **IMPORTANT: Please use a lubricant and a hand screwdriver to NOT over stress the screws.**

## Step 5 - Installing the Frame and Fixing the 2nd Wall Profile (Alcove)

**IMPORTANT:** When lifting the frame ensure that the Vertical Magnet Extrusion is supported and the Glass Clamp remains over the glass.

**NOTE:** The stages below will require 2 people to carry them out. On stage 5 carefully lift the Frame to seal the inside of the 2nd Wall Profile.

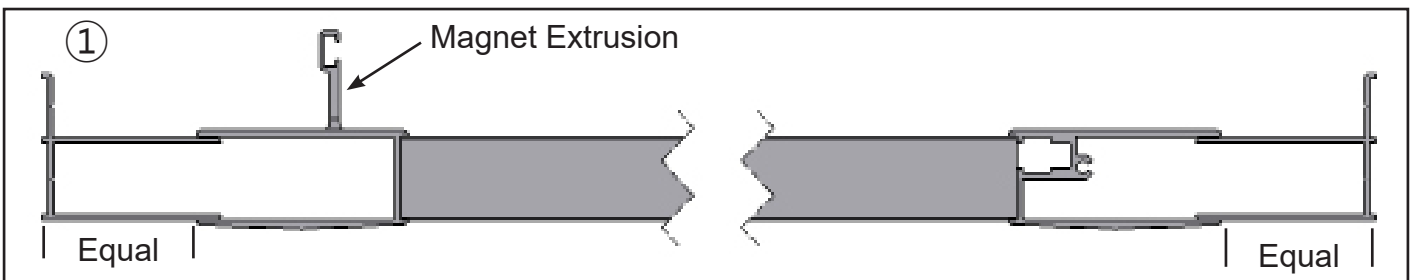
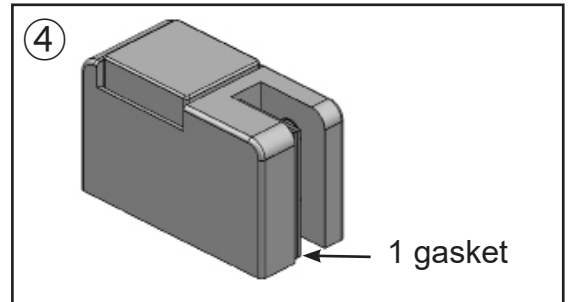
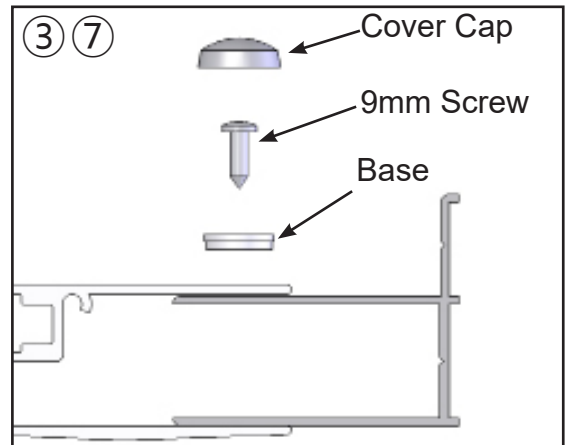
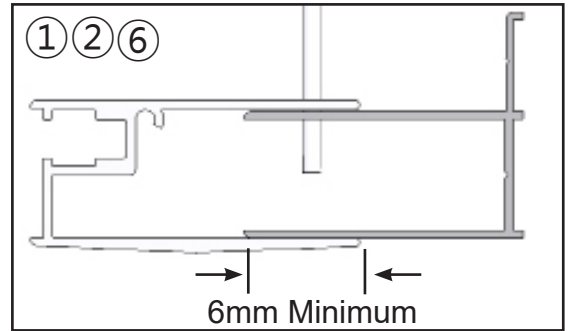
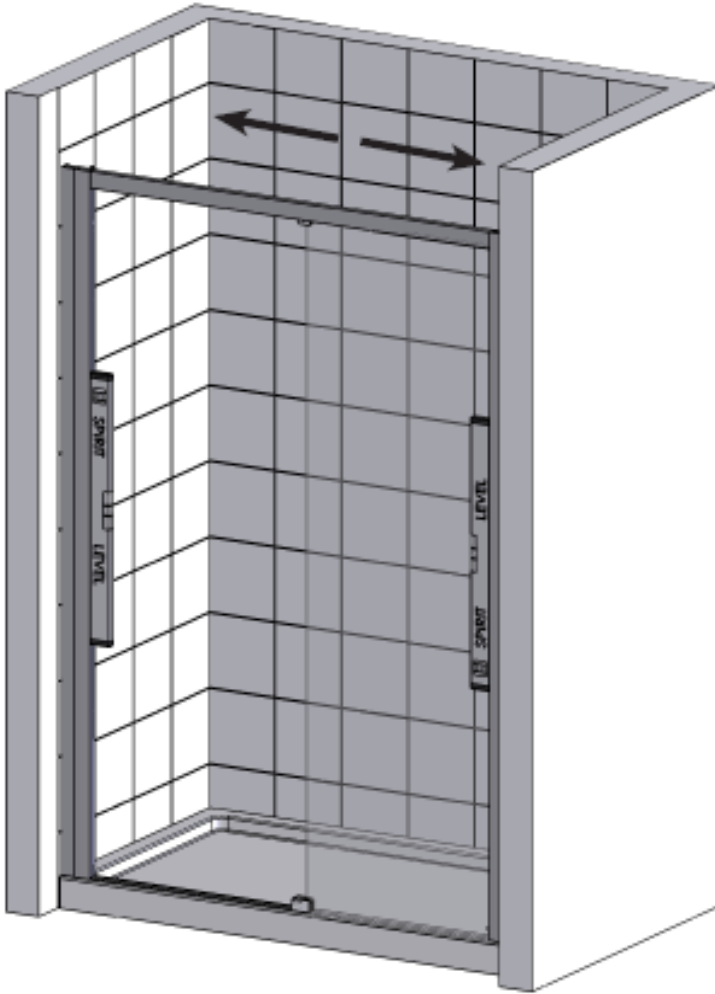


1. Place a bead of sealant the width of the Wall Profile at the base where the tray meets the tiles.
2. Insert the 2nd Wall Profile into the Magnet Vertical ensuring the lip is facing inwards towards the shower.
3. Carefully lift the whole assembly and place over the already fitted (1st) wall profile.
  - **NOTE: The Wall Profile fits inside the Frame Vertical .**
4. Push the 2nd Wall Profile to the wall and align the holes. Fit the screw bases to the 40mm screws and fix the Wall Profile through the lip. Fit the coloured cover caps.
5. Carefully lift the Frame and Magnet Vertical and seal the gap on the inside of the Wall Profile to the tray with a Bathroom Sealant (not supplied).

- **IMPORTANT: Failure to carry out Stages 1 and 5 can result in serious water damage and is not covered under the terms of the guarantee.**

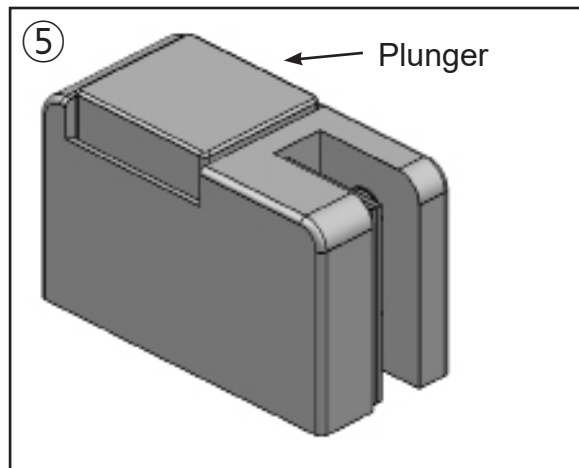
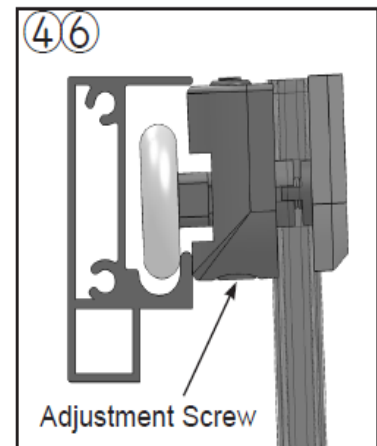
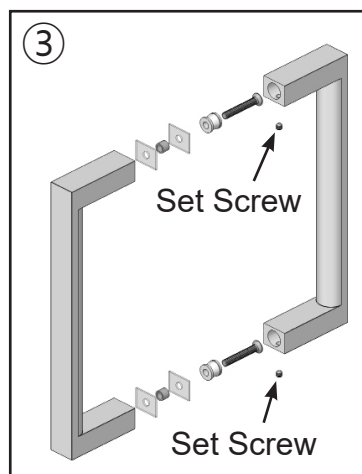
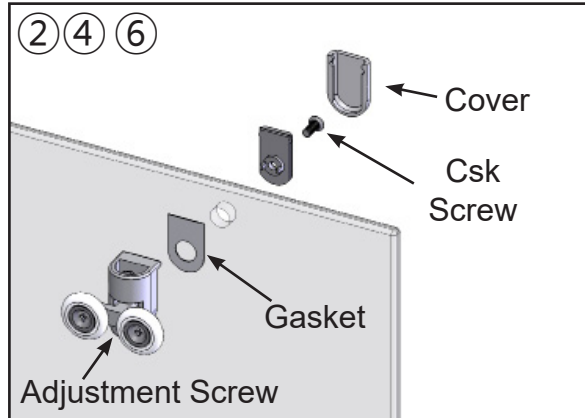
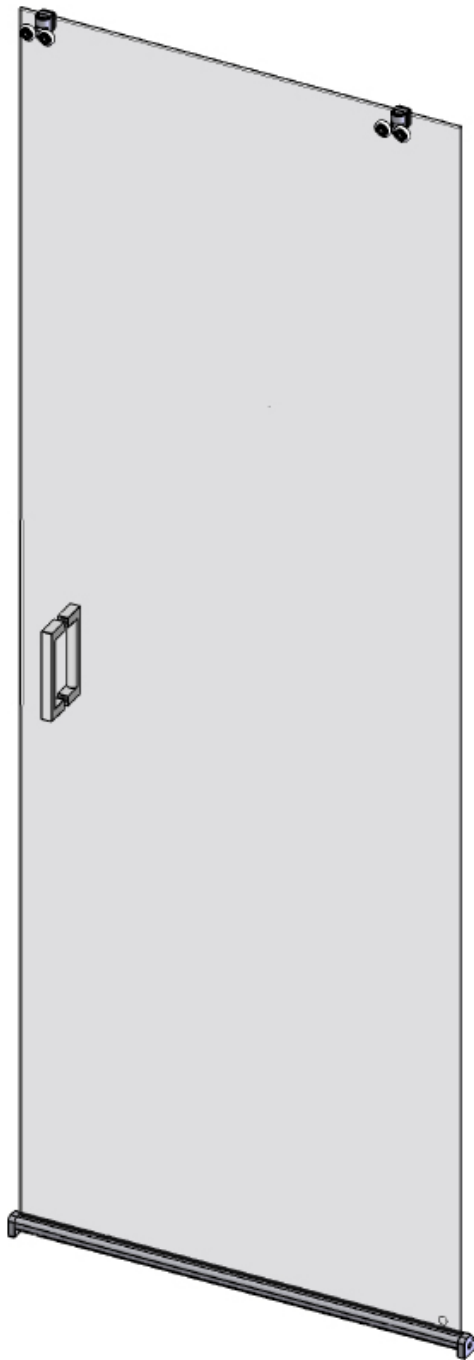
## Step 6 - Fixing the Frame to the Wall Profiles

NOTE: The stages below require 2 people to carry them out.



1. Centralise the Frame between the Wall Profiles.
  - **IMPORTANT: There must be a minimum of 6mm for fixing.**
2. With a Spirit Level ensure the panel side is completely vertical. Drill 3 holes in the Panel Vertical profile approximately 100mm from the top and bottom and one in the centre into the Wall Profile using the 2.5mm drill supplied.
  - **Ensure the Panel is completely vertical (the bubble on the Spirit Level must be in the centre of the 2 lines).**
3. Place the bases onto the 9mm screws and screw fix the Panel Vertical to the wall profile.
4. Secure the Bottom Guide on the panel glass (place 1 gasket between the outside of the glass and guide).
5. Place the Bottom Rail between the Bottom Guide and the Magnet Extrusion (DO NOT fit at this stage). Ensure that there are no gaps between them.
6. With a Spirit Level ensure the Magnet Extrusion is completely vertical. Drill 3 holes approximately 100mm from the top and bottom and one in the centre into the Wall Profile using the 2.5mm drill supplied.
  - **Ensure the Magnet Extrusion is completely vertical (the bubble on the Spirit Level must be in the centre of the 2 lines).**
7. Place the bases onto the 9mm screws and screw fix the Magnet Extrusion to the Wall Profile.
8. Insert the Frame Magnet into the Vertical Magnet Extrusion.

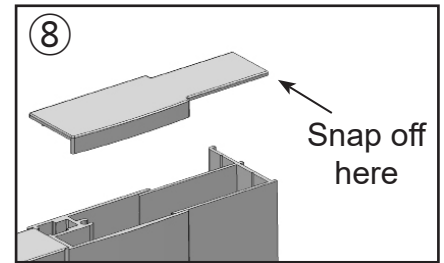
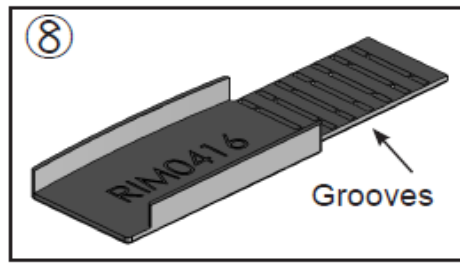
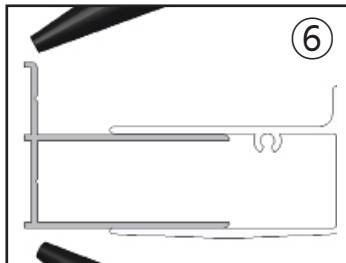
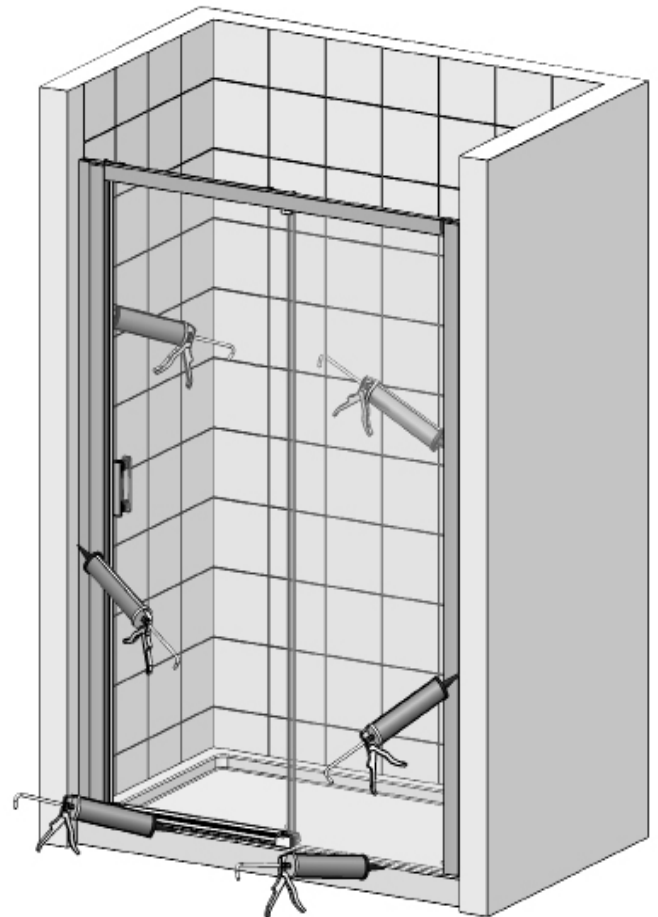
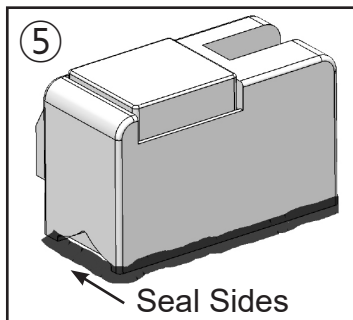
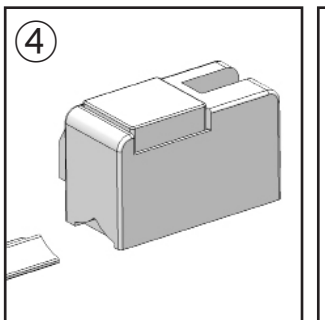
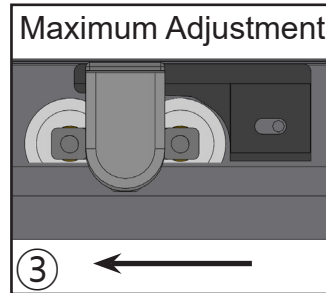
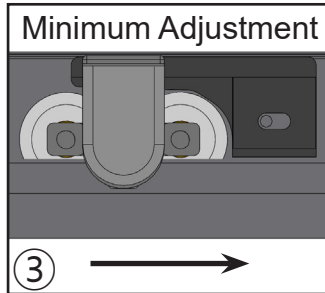
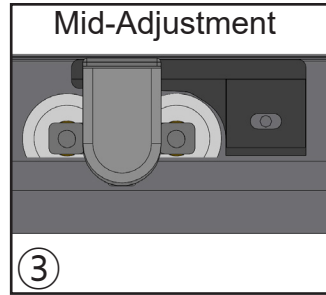
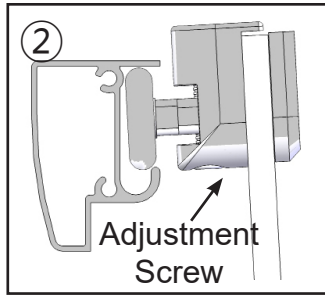
## Step 7 - Fitting the Door



1. Place the Door Glass onto a level scratch free surface.
2. Carefully dismantle the Bearing Assemblies, place the gasket on the outside of the glass (Bearing Side) then re-assemble onto the Door Glass.
  - **IMPORTANT: Fit the Bearing Assemblies to the door using a hand screwdriver only (Do NOT use a Drill).**
3. Remove the handles from the packaging, using the Allen Keys (supplied) remove the screws and split the handle assemblies. Fit onto the door glass ensuring the Set Screws are on the inside of the enclosure.
4. Carefully place the assembled door inside the tray. With the Door the correct way round offer the Bearings into the Horizontal Rail, when in position lower the Door.
  - **NOTE: When fitting to the top offering the door at a slight angle will make it easier to fit into the rail.**
5. Push down the plunger on the Bottom Guide then fit the Door Guide over it. Release the plunger.
6. There is a screw in the Top Bearings for adjustment purposes, adjust as necessary to align the Door.

## Step 8 - Bottom Rail, Door Adjustment and Sealing

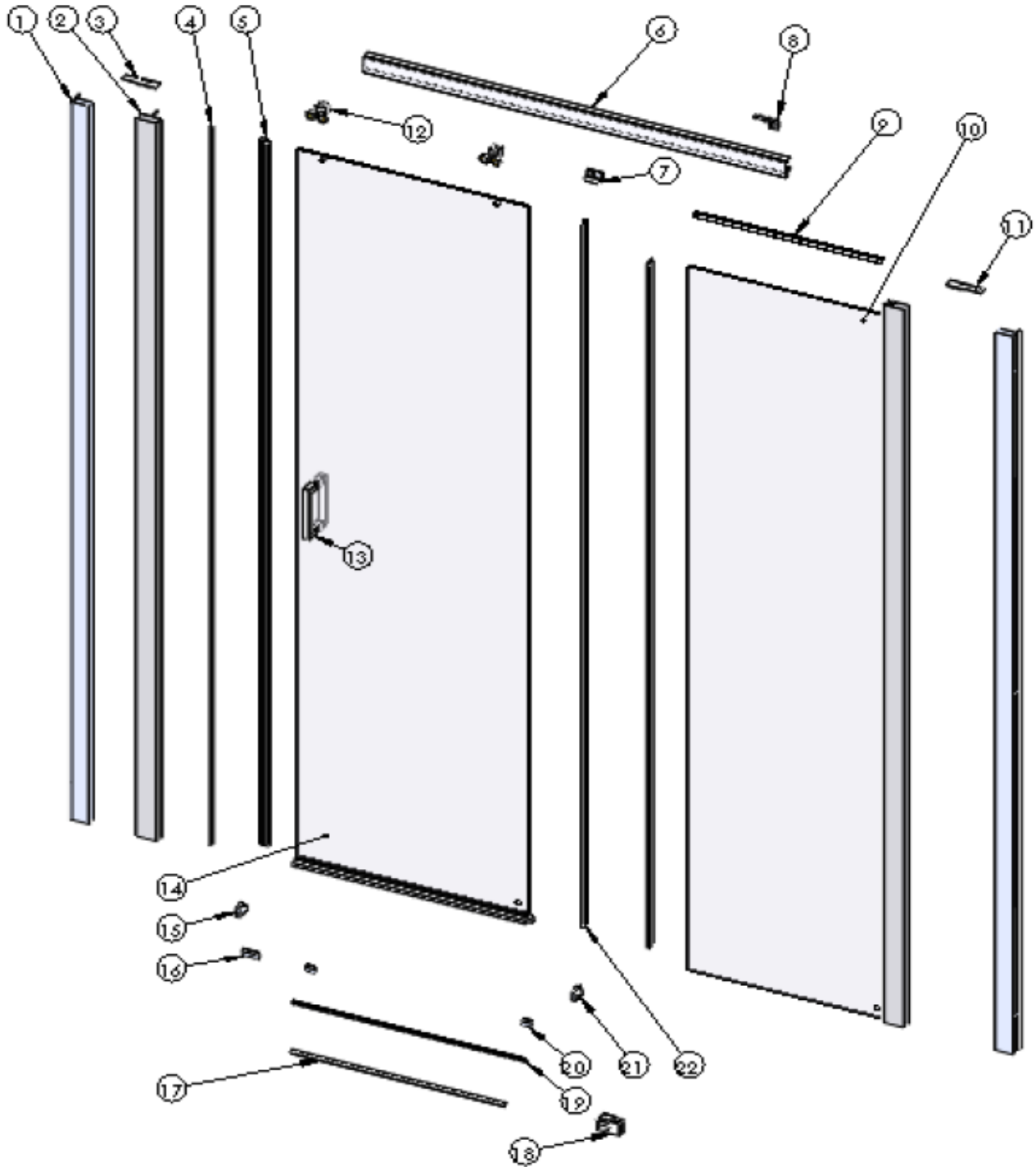
NOTE: This product can be used with or without the Bottom Rail



1. Close the Door and check the Magnets meet each other along the full length, also check that the Door is running smoothly. The Door Magnet can be pulled away from the glass slightly to help with the door closure.
2. The Door can be adjusted by turning the Screws on the Top Bearing Assemblies using a screwdriver. Turn the screws up or down until you are satisfied with the Door.
3. With the Door adjusted, fit the Door Stops so they just make contact with the wheel of the bearing when open, this is to prevent excessive movement and rocking. The Door Stops can be moved left-to-right so that the wheel contacts it between its minimum and maximum adjustment (see diagrams).
  - **IMPORTANT: Adjust the Door Stop to prevent rocking, failure to do so may result in breakages.**
4. If you ARE going to use the Bottom Rail then remove the backing from the self adhesive strip. Place one end into the Bottom Guide. Keep the rail parallel to the tray and stick down.
5. If you are NOT using the Bottom Rail then seal the base of the Panel and the Magnet Profile up to the Wall Profiles, also seal the sides of the Bottom Guide and Magnet Profile.
6. Seal the Wall Profiles vertically, both internally and externally where they meet the tiles.
7. Seal the base of the enclosure to the top of the tray from wall to wall on the outside only.
  - **IMPORTANT: Failure to carry out stages 5,6 and 7 may result in serious water damage and is not covered under the terms of the guarantee.**
  - **DO NOT seal the base of the product to the inside, failure to comply may result in the product leaking.**
  - **Allow 24 hours for the sealant to fully cure prior to using the shower.**
8. The Top Caps have grooves and can be shortened by snapping off at these points. Fit the Top Caps.
  - **Add a small amount of sealant between the faces of the caps and verticals will help keep them in place.**
9. Place the branding badge in a prominent position on a none moving part of aluminium.

## Spare Parts

If you need to replace any damaged parts please see illustration below for parts list then call Customer Relations on 01325 328033



Part No.	Description	Q'ty	Part No.	Description	Q'ty	Part No.	Description	Q'ty
1	Wall Profiles	2	11	Top Cap (Right Hand)	1	21	Rail End Cap (Right Hand)	1
2	Magnet Profile	1	12	Bearing Assemblies	2	22	Door / Panel Seals	2
3	Top Cap (Left Hand)	1	13	Handle Assembly	1	23		
4	Frame Magnet	1	14	Door Assembly	1	24		
5	Door Magnet	1	15	Rail End Cap (Left Hand)	1	25		
6	Top Horizontal Rail	1	16	Door Stop (Long)	1			
7	Glass Clamp	1	17	Bottom Rail	1			
8	Door Stop	1	18	Door Guide	1			
9	Horizontal Rail Panel Seal	1	19	Bottom Guide Seal	1			
10	Panel Assembly	1	20	Door Stops (Short)	2			

# TROUBLE SHOOTING GUIDE

Problem	Solution
<b>Leaking</b>	<ol style="list-style-type: none"><li>1. Check the tray is sealed correctly along the tiled walls prior to installation.</li><li>2. Check that the inside gap between the Tray and Wall profiles has been sealed correctly.</li><li>3. Check the base of the enclosure is sealed on the outside only.</li><li>4. Check that a bead of sealant the width of the wall profile has been applied.</li><li>5. Check the wall profiles on the tiled walls are sealed both vertically inside and outside.</li><li>6. Check all the seals have been cut and positioned correctly.</li><li>7. Has the Bottom Rail been fitted, if not then fit for better water integrity.</li></ol> <p><b>Important: This enclosure should be water tested conforming to BS EN 14428</b></p>
<b>Enclosure Alignment on the Tray or Floor</b>	<ol style="list-style-type: none"><li>1. Check the enclosure has been fitted onto a tiled wall or similar sealed surface.</li><li>2. Check that the wall profiles are fitted 15mm in from the front of the tray.</li><li>3. Check the wall profiles are completely vertical.</li><li>4. Check that the enclosure is completely level and vertical.<ul style="list-style-type: none"><li>• <b>The bubble on the spirit level must be in the centre of the 2 lines.</b></li></ul></li></ol>
<b>Door not operating / closing correctly</b>	<ol style="list-style-type: none"><li>1. Check the tray is completely level, this could have an effect on the positioning of the door when adjusted. You may not have enough adjustment within the wall profile due to compensating for an out of level tray.</li><li>2. Check the wall profiles are completely vertical.</li><li>3. Check the channels that the door slides in has some lubrication gel in it ( If not please apply some form of lubricating agent in the channels).</li><li>4. If the door does not hang vertically you have adjustment at the top of each Wheel Bearing Assembly, turning the screws clockwise will lift the door likewise anticlockwise lowers the door.</li><li>5. If the door does not close then check the bottom door stops on the handle side have been fitted correctly. This can be done by removing the End Cap and checking that the door stop is protruding by 9mm. Refit the cap.</li><li>6. Rotate the Door Stop to prevent rocking.</li></ol>

## Some important information to help you Maintain your product.

The following information is all you need to keep your product looking new.

Clean your product using a mild detergent diluted in water and then polished off using a soft cloth.

If you live in a hard water area, periodically clean your product using a 50/50 solution of white vinegar and water. The solution should be left on the enclosure for approximately 5 minutes then rinsed off using warm water. This method of cleaning should remove lime scale residue.

### Simple Maintenance

Our products are generally maintenance free, however it may be necessary to lubricate wheel assemblies and other moving parts from time to time.

It is strongly recommended that a quality silicone spray is used.

### A list of Don't's:

1. Don't use acidic based products which are unsuitable for cleaning enamel surfaces.
2. Don't use abrasive cleaners or cleaners using bleach or solvents, these products will adversely affect the finish of the aluminium profiles.
3. Don't use scouring pads, powder or any sharp instruments when cleaning the enclosure.

Should you experience any problems during installation please refer to the Trouble Shooting Guide or contact Customer Relations on:

**+44 (0) 1325 328033**

To enable customer relations to provide you with an excellent level of service it is important that you quote your product Code and Reference Number - these can be found on the Guarantee card.